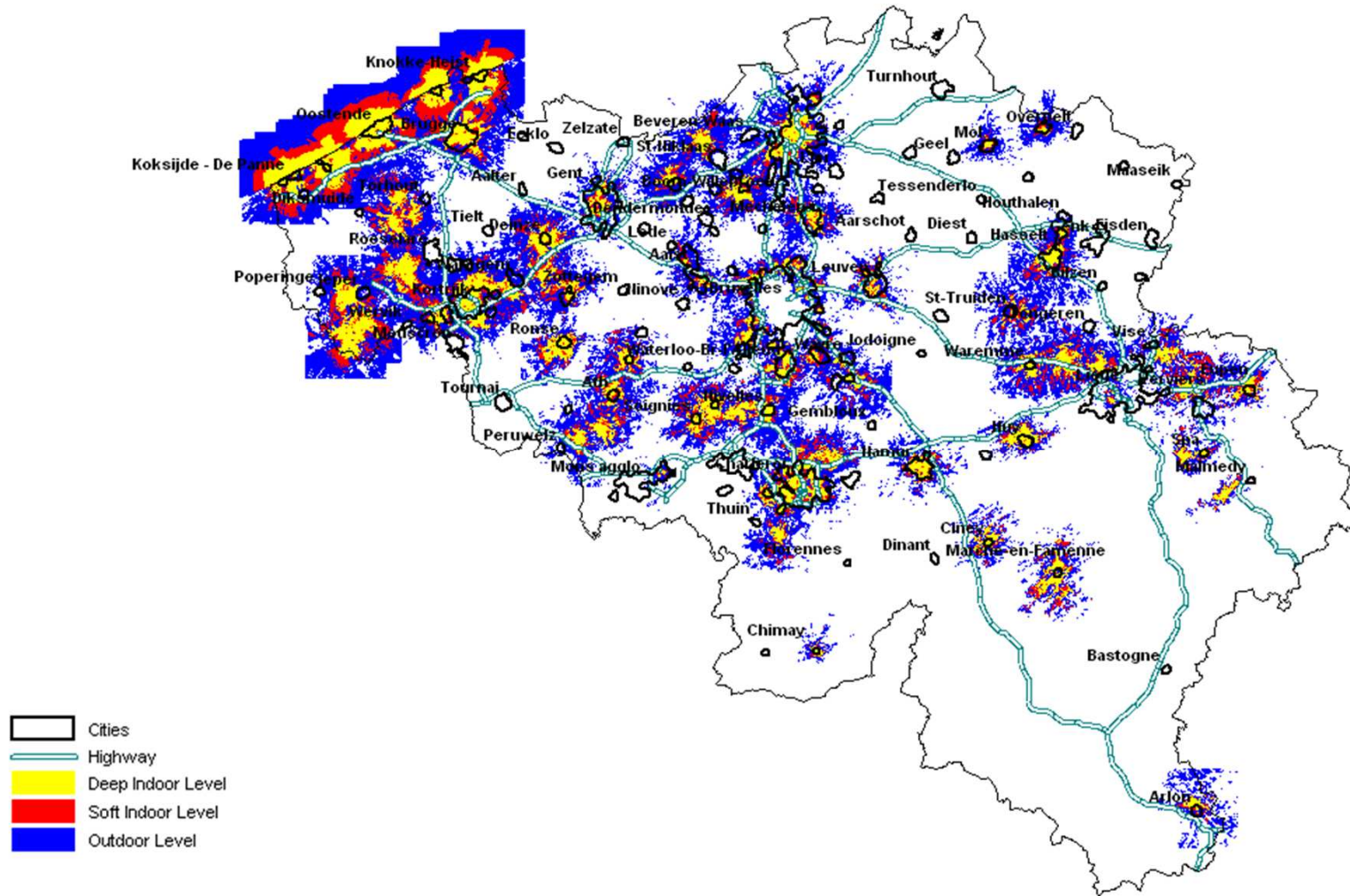


Q1 2014 4G coverage – 50% population coverage



Our 4 transformation priorities



leadership in mobile

- best 4G network in Belgium
- N°1 in B2C postpaid customers



pioneer in disruptive convergence

- N°1 provider of regulated cable
- N°1 vendor of 3.0 mobile connectivity



best customer experience

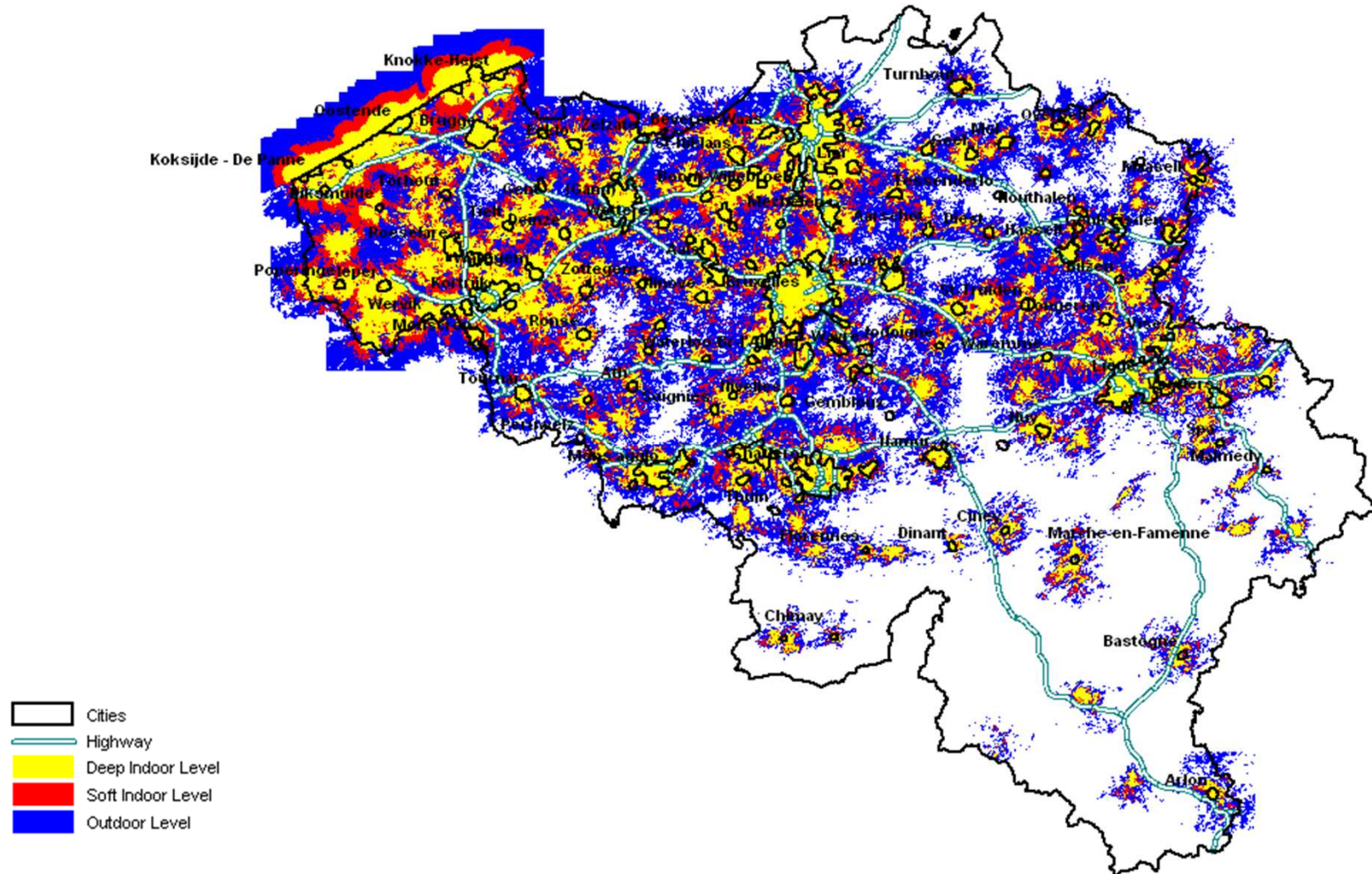
- best telco customer experience
- N°1 service channel amongst telcos



best industry efficiency

- ACE 1 = 63 M€ savings
- 50 M€ net cost savings in 2014

Q4 2014 4G coverage – 84% population coverage



Our 4 transformation priorities



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pioneer in disruptive convergence

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- N°1 vendor of 3.0 mobile connectivity



best customer experience

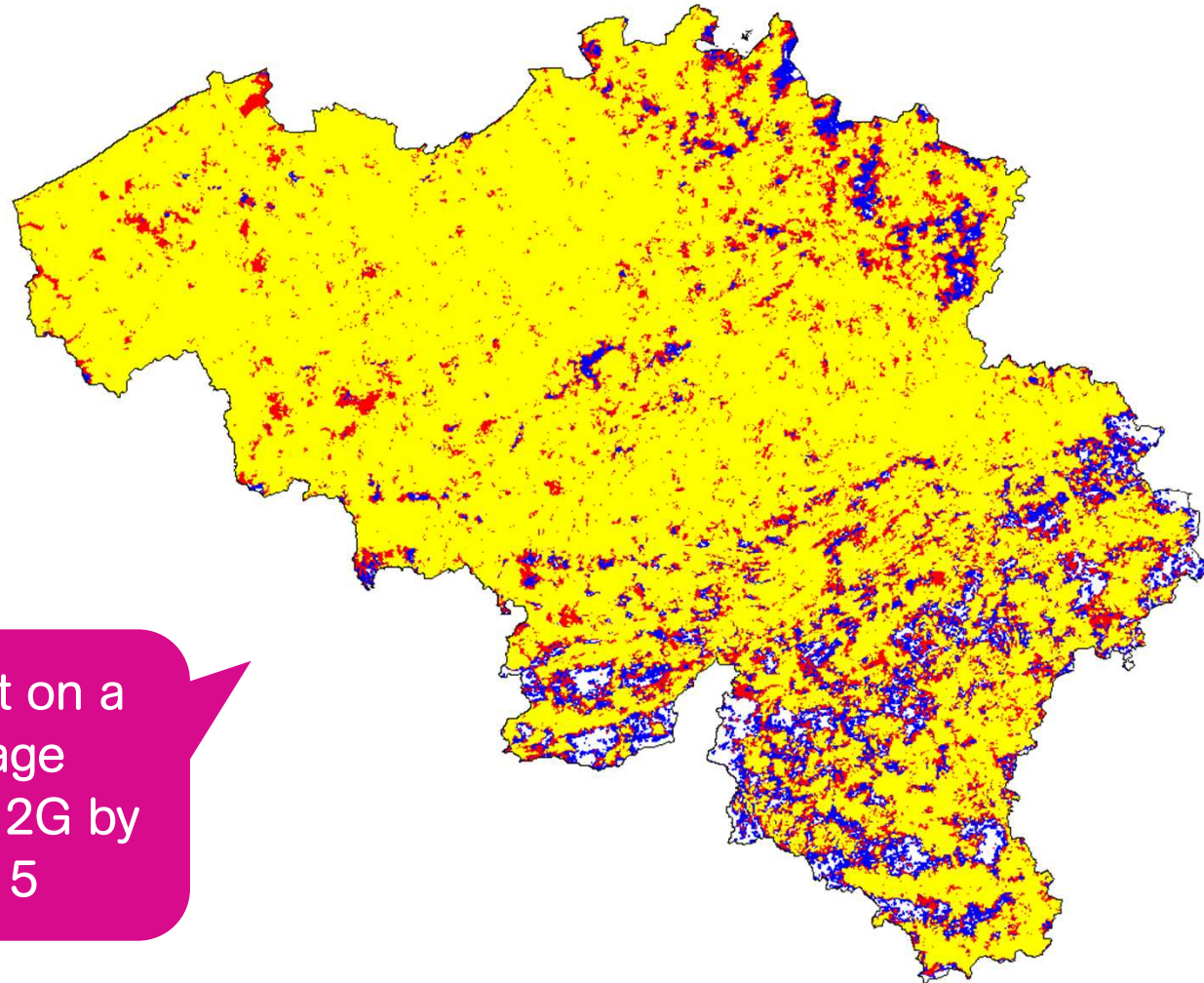
- best telco customer experience
- N°1 service channel amongst telcos



best industry efficiency

- ACE 1 = 63 M€ savings
- 50 M€ net cost savings in 2014

Full 4G coverage in 2015



Commitment on a 4G coverage equivalent to 2G by end 2015

Our 4 transformation priorities



leadership in mobile

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- N°1 in B2C postpaid customers



pioneer in disruptive convergence

- N°1 provider of regulated cable
- N°1 vendor of 3.0 mobile connectivity



best customer experience

- best telco customer experience
- N°1 service channel amongst telcos



best industry efficiency

- ACE 1 = 63 M€ savings
- 50 M€ net cost savings in 2014